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▶ To cite this version:

Wale Arowolo, Magnus Larsson, Isabelle Nicolaï. Governance of shared automated electric vehicle in the urban transport system: insight from a willingness-to-use survey and Norwegian cultural context. Transportation Research Interdisciplinary Perspectives, 2024, 24, pp.101040. 10.1016/j.trip.2024.101040. hal-04116484

HAL Id: hal-04116484 https://centralesupelec.hal.science/hal-04116484v1

Submitted on 20 Feb 2024

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Governance of automated vehicle in the urban transport system: insight from a willingness-to-use survey and Norwegian cultural context.

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October 2023

Abstract

Automated vehicles (AV) can increase safety, reduce congestion, and provide environmental benefits to the urban transport system. Nonetheless, AV's governance in the urban transport system is challenging. This paper proposes a novel interdisciplinary methodology and contributes to the governance debate from the 'policy' and 'polity' dimensions. We attempt to draw insight from the Norwegian cultural context and a willingness to use AV survey in Oslo, Norway. We then attempt to provide insight into the workable governance approach for AV deployment in the Oslo region, Norway. Our result suggests that less than half of the people in the Oslo region are willing to use AV. Based on our analytical insight, we argue that a workable governance approach for AV that will allay fears of privacy loss while making people feel safe and secure, manage uncertainty, pessimism about technological innovation, and embrace time-honoured Norwegian traditions should be considered to support the deployment of AV in Norway.

Keywords: AV, governance, informal institution, willingness-to-use, urban transport system

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1. Introduction

Automated vehicle (AV) represents a potentially disruptive yet beneficial change to the transportation system with the potential to improve vehicle safety, reduce emissions and congestion, facilitate efficient use of travel time, and change travel behaviour (Fagnant and Kockelman, 2015; Singh et al., 2023; Nikitas et al., 2021; Oldbury and Isaksson, 2021). Promoters of AV argue that removing people from the steering wheel will logically result in a vastly reduced number of accidents (Cohen et al., 2020). AV can provide different services, such as on-demand ride services within a fixed route with fixed stops, a fixed route with on-demand stops, or door-to-door on-demand services. AV can provide unimodal or multimodal door-to-door trips (Nemoto et al., 2021).

AV can potentially have positive and negative impacts on the urban transport system. On one hand, AV can reduce vehicle ownership, fleet size requirements, parking demand, labour costs, and cold-start emissions, thereby contributing to safety, congestion reduction and environmental sustainability (Singh et al., 2023; Othman, 2021; Haugland, 2020). On the other hand, if not carefully managed, AV may have adverse environmental impacts such as sprawling land use, increased vehicle miles travelled associated with congestion, and increased travel time consequences (Nikitas et al., 2021; Etzioni et al., 2020; Freemark et al., 2020). Besides the potential positive and negative impacts, the integration of AV in urban transport system is confronted with governance challenges. One of the critical governance challenges is designing the 'right' spatiotemporal context-dependent governance structure for AV in the urban transport ecosystem. Designing and managing the governance structure is essential for realising the potential benefits of AVs and mitigating the risks (Cohen et al., 2020). This paper attempts to contribute to the governance of AV in the urban transport system debate. Governance is a broad concept, and understanding governance depends on the analytical viewpoint. Governance can be in the 'political' dimension (the actor constellation range of actors involved in the process of policymaking), 'policy' dimension (political steering the nature and character of steering instruments in use) and 'polity' dimension (the institutional landscape - in which the actors operate based on a system of rules that shape their actions) (Treib et al., 2005). Institutions are the humanly devised constraints that structure political, economic, and social interactions. Institutions consist of both informal constraints and formal rules in an interdependent manner and consequent political and economic organisations (North, 1991; Schipp et al., 2022; Hrelja et al., 2017).

Informal institutions are not explicitly formulated and written down but internalised in community members' hearts and souls; informal institutions change slowly and are not subject to economic calculative behaviour. Individual economic actors, or groups of actors in collective action, are rarely able to purposefully (re)design informal institutions (Correlje et al., 2014). Institutions are also formal and informal norms and rules shaping human interactions and social exchanges. Institutions share with culture the ability to shape individual and collective preferences and attitudes (Kaasa and Andriani, 2022). Informal institutions cannot be fully understood without considering culture, and understanding culture presumes insight into institutions. Culture consists of the unwritten rules of the social game. Culture is the collective mind programming that distinguishes the members of a group of people from others (Hofstede, 2005). Culture is the rich complex of meanings, beliefs, practices, symbols, norms, and values prevalent in a society (Schwartz, 2006). It is impossible to fully understand the governance of urban transport without analysing informal institutional variables. Legal or formal institutions

that do not have strong 'informal' support are unsupported legislative declarations rather than real institutions. This does not mean legal rules are unimportant but become important by incorporating them in informal institutions (Hodgson, 2006). Culture matters because it affects attitude, behaviour, and choices, providing an indicative road map to distinguish between proper and improper behaviour in a society (Kaasa and Andriani, 2022). Culture is a primary factor influencing the adoption or acceptance of new technologies and innovation (Yun et al., 2021; Syahrivar et al., 2021).

The process of institutional change is overwhelmingly incremental because the network externalities that arise from a given institutional matrix of formal rules, informal constraints, and enforcement characteristics will typically bias costs and benefits in favour of choices consistent with the existing governance framework (North, 1994). Thus, appropriate governance frameworks to align public and private interests are required to capture the potential benefits, minimise costs, and support the integration of AV in the urban transport system (Docherty et al., 2018). As AVs exemplify radical and disruptive technologies which require informed governance regimes, there is a risk that without appropriate governance regimes, the potential benefits of AV may be lost (Cunneen et al., 2022; Narayanan et al., 2020).

The willingness to use AV is the strength of people's intention to use AV (Keszey, 2020). The willingness to use AV is impacted by culture in a society and can be supported by a workable context-specific governance approach. This paper attempts to contribute to the governance debate to increase willingness to use AV from the 'polity' (focusing on informal institutions from the cultural viewpoint using the Hofstede 6D model) and the 'policy' dimension (the steering instrument a government can use to support AV) adapting the framework developed in Audouin and Finger (2019). Hofstede's 6-D model describes a culture in six dimensions: Power Distance, Individualism, Tough/Tender, Uncertainty Avoidance, Long-Term/Short-term Orientation, and Indulgence. Audouin and Finger (2019) describe five methods of political steering: governing by doing, governing by enabling, laissez-faire, self-governing and governing by authority. Using the Oslo region of Norway as a case study, we conduct and draw insights from a willingness to use survey and frameworks of Hofstede's 6D model and governance (Audouin and Finger, 2019). We attempt to answer the following questions:

- How does Norwegian culture impact the willingness to use AV in Norway?
- What is the workable governance approach to support AV deployment in Norway?

This paper proceeds as follows: Section 2 is the literature review. Section 3 is the methodology. Section 4 presents our results. Section 5 discusses our results. Section 6 is the conclusion.

2. Literature Review

This section presents three streams of related literature to our research: i. AV integration in the urban transport system ii. The willingness to use AV iii. Governance of AV in the urban transport system.

2.1 AV integration in the urban transport system

AV is perceived as a disruptive innovation: a new technology with characteristics that are initially unfamiliar to producers and consumers, which may require a major evolution of institutions and infrastructures with the potential to disrupt market structures and lead to behavioural changes (Mackay and Meltcafe, 2002). AV could reduce crashes, ease

congestion, improve fuel economy, reduce parking needs, bring mobility to those unable to drive, and dramatically change the nature of travel (Fagnant and Kockelman, 2015; Yun et al., 2021). AV could also increase productivity as commuters can work instead of driving (Mira Bonnardel, 2021). Huber et al. (2022) found that if many passengers regularly use AVs, they have significant advantages over personal vehicles from an environmental viewpoint. AV could play a specific complementary role, such as for the first mile, last mile, micro-transit² commute or off-peak operation instead of regular buses in a mobility system (Nikitas et al., 2021). AV could be deployed as automated minibuses to transport up to fifteen passengers, offering ondemand, door-to-door services. AV could be combined and connected with other means of transport to provide commuters with optimised travel time, costs, and environmental impact (Fournier et al., 2022). AV's diffusion and potential impact on the urban transport system could depend on its technical product capabilities, environmental and economic performance, and social acceptance (Korbee et al., 2022).

Several recent studies have shown the impact of AV integration in the urban transport system. Fournier et al. (2020) simulated the impacts of AV adoption in Berlin and Stuttgart (Germany). The authors found that AV fleet could lower negative externalities and generate cost benefits for commuters. Bansal and Kockelman (2017) simulated a long-term AV fleet evolution for 30 years to forecast the United States adoption levels of AV under different technology prices, willingness to pay (WTP) and regulatory scenarios. The authors found that rapid reduction in technology costs, rise in people's WTP and supporting policies are required to promote AV adoption. Singh et al. (2023) found that AV could pose additional challenges, such as increased waiting time and the associated inconvenience(s), increased vehicle miles travelled, and could increase congestion due to empty miles. A study in Oslo, Norway, to understand the impact of integrating AV in urban transport shows that in a scenario where all the existing ICEV users switch to AV, there will be drastic traffic reduction in Oslo as about 7% of the current vehicle fleet will be required to meet transport demand during the peak period (Ruter, 2019). Related studies show similar results, such as the OECD International Transport Forum's Lisbon study (3%), Helsinki (4%), Dublin (2%), Auckland (7%) and Stuttgart (7%) (ITF, 2016; Helsinki (2017), Dublin (2018), Auckland (2017), Friedrich et al., 2018). The results illustrate that AV integration in the urban transport system could significantly reduce internal combustion engine vehicles (ICEVs) use, air pollution, accidents, noise, and congestion externalities. Nonetheless, integrating AV would require new transport infrastructure and governance structure.

2.2 The willingness to use AV

We discuss in this subsection the willingness to use AV literature.

Regarding the share of the population willing to use AV, Zmud et al. (2016) found that half of their respondents are willing to use self-driving vehicles. Sener et al. (2019) found that around half of their survey respondents in different cities are willing to use self-driving vehicles. Wang et al. (2020) found that a significant fraction of the population is not ready to use AV and is generally reluctant to use AV ridesharing. Panagiotopoulos and Dimitrakopoulos (2018) found that nearly two-thirds of their survey respondents consider they will be late adopters of AV technology. With respect to privacy concerns, Zmud et al. (2016) found that the more concerned a person was about data privacy issues, the less likely their intent to use self-driving

² Micro-transit commute means a trip to particular locations such as city centres, central business districts, university campuses, airports, shopping malls, and hospitals.

vehicles. Ljubi and Groznik (2023) found that privacy concerns and perceived safety significantly affect general concerns about the willingness to use AV. Wintersberger et al. (2019) found reduced willingness to use AV due to extreme concern about AV technology.

Regarding the age of respondents willing to use AV, Krueger et al. (2016) found that young people between 18-65 years of age and people with multimodal travel patterns may be more willing to use AV. The respondents between 65 and 84 years old are less likely to use AV. The authors also found that service attributes including travel time, waiting time and fares are significant determinants of AV adoption. Regarding safety concerns, Schoettle and Sivak (2014) found that people expressed high safety and efficiency concerns about AV while being optimistic about the benefits. Howard et al. (2014) found that people are willing to use AVs for the potential safety benefits, convenience, and the opportunity for multitasking while en route. Haboucha et al. (2017) found high hesitation towards automated vehicle adoption. Othman et al. (2021) found that people have high safety concerns about AVs, and the fear of AVs could increase if accident reports increase. Regarding other concerns besides safety and privacy issues, Howard et al. (2014) found that individuals were most concerned about liability, technology costs, and losing vehicle control.

Furthermore, other scholars found diverse findings: Payre et al. (2014) found that the willingness to use AVs differed from one driving environment to another and is linked to contextual acceptability. Kyriakidis et al. (2015) found diverse public opinion on the willingness to use AV in their cross-country survey. Liljamo et al. (2018) found that people willing to use AV are most likely early adopters. Hofbauer et al. (2023) found that users with lower anxiety and increased self-confidence were more open toward AVs. Othman et al. (2021) argue that AV faces an ethical dilemma, for example, in a crash situation that could influence public acceptance of AV, and previous experience with AVs impacts its acceptance. Syahrivar et al. (2021) found that the more positive the attitude toward AV, the higher the willingness to use AV.

In sum, the results of the willingness to use AV in the literature seem heterogeneous. The results are demographically diverse, context-specific, and a function of the researchers' data and adopted methodology.

2.3 Governance of AV in the urban transport system

This sub-section reviews the literature on the governance of AV in the two dimensions applied in this paper: i. steering instruments (policy) and ii. institutional properties (polity) (Treib et al., 2007).

2.3.1 'Policy' dimension of the governance of AV

Tan and Taeihagh (2021) identified a four-stage governance process as the mechanism involved in deploying AVs: knowledge and persuasion, planning and decision-making, implementation, and evaluation. The authors proposed a no-response strategy, prevention-oriented (avert), control-oriented (regulation), tolerance-oriented (reform), and adaptation-oriented (manage policy uncertainty) approach for AV governance. The authors recommend creating an ecosystem that promotes trials and pilots for adopting novel and disruptive technologies and strengthening and developing policy capacity to embrace novel and disruptive technologies. Li et al. (2019) reviewed policy formulation to accelerate the deployment of AV and manage potential uncertainties. The authors proposed three potential methods of formulating AV policy: (i.) backcasting (looking backwards from the desired future),

(ii.) dynamic adaptive (structured approach for designing dynamic, robust plans), and (iii.) policy transfer method (knowledge of policies at a time and place is used to develop policies at another time and place. The authors argue that research to manage future uncertainties of AV in public transport is necessary. Building upon and combining the works of Bulkeley and Kern (2006) and the multi-level perspective (Geels, 2002), Audouin and Finger (2019) proposed five governance frameworks (governing by doing, governing by enabling, laissez-faire, self-governing and governing by authority) for AV integrated in Mobility-as-a-Service (MaaS) governance in the urban transport system. Mladenović et al. (2020) proposed a comparative analysis framework for governance based on the assumed roles of the technology, identified domains and mechanisms of governance, and the assumed actors responsible for steering the development process. The authors found similarities in pro-automation values and context-specific differences outside the domain of traditional transport policy instruments in three European countries.

2.3.2 'Polity' dimension of the governance of AV

Hansson (2020) found that existing regulatory standards, industry self-regulation and international policies and conventions influence regulatory design to form new regulatory standards and shape AV regulatory governance in Sweden and Norway. The author also found that Norway shows a significantly higher level of adjustment flexibility in its regulation than Sweden. Asquer and Krachkovskaya (2021) argue that existing regulatory institutions affect the regulatory response to emerging technologies and are responsible for different trajectories of regulatory development across countries. The authors conclude that policymakers and regulators should appraise the impact of existing regulations on the development of emerging technologies and adjust regulations while anticipating their consequences on further technological developments. Hrelja et al. (2017) argue that informal institutions are important to manage the interfaces between regional and local authorities in Swedish public transport planning. Hrelja et al. (2017) and Rye et al. (2018) found that informal institutions could complement formal institutions to facilitate coordination and achieve effective governance in the European public transport context. Schippl et al. (2022) argue that governance strategies that aim to tap the potential of AVs in supporting sustainable urban mobility should explicitly consider institutional dynamics based on the development of new technical options with changing regulations or policies and 'informal' factors such as routinised practices, societal perceptions, or beliefs of what is 'normal'. Haugland and Skjølsvold (2020) argue that pilot projects produce an understanding of AV's relationship with general traffic and shape the institutional understanding of AV regulation in Norway.

2.4 Contribution of our paper

The original contribution of our paper to the literature is as follows:

- We propose a novel interdisciplinary methodology to analyse the governance of AV in the urban transport system. We combine insights from informal institutions from the cultural viewpoint (polity dimension of governance), quantitative willingness to use survey, and steering instruments from the policy dimension of governance.
- We contribute to a broad (public) understanding of the governance of AV innovation to support policymaking.
- We provide context-specific knowledge for academics, policymakers/analysts, and other stakeholders to understand AV governance issues in the urban transport system.

In the next section, we will discuss the adopted methodology in this paper to answer our research questions.

3. Methodology

Our novel methodology combines insights from a willingness to use AV survey, informal institutions, and governance.

3.1 Willingness to use survey.

'Opinion' (a market research and analysis company) and 'Norstat' (a data collection company) conducted the willingness to use survey for Ruter (the Oslo region's public transport authority in Norway). 'Norstat' collaborated with 'Data Factory AS' for Oslo inhabitants' phone numbers and names. Registered people with mobile phone numbers on the 'Data Factory AS' database have an equal chance of being asked to participate in a survey. The questionnaires were designed based on the following determinants: (i) personal technology innovativeness³, (ii) perceived usefulness/benefit, (iii) safety perception (perceived safety and perceived risk) and (iv) price perception. The determinants are among the empirically proven significant determinants of willingness to use AV in the literature (see Keszey et al., 2020). The respondents were asked questions on their attitude to technology adoption, willingness to share a vehicle with strangers if it results in a lower price for the journey, perception of safety and security of self-driving vehicles to gain insight into their willingness to use AV. The 5-point Likert scale was used from 'totally disagree' to 'totally agree'.

The respondents were contacted on their mobile phone numbers for the interview. The survey was conducted for all citizens over 15 years old in the Oslo region (old Akershus county (Viken), Groruddalen and Ovrig) from Tuesday to Saturday every week in September 2022. The survey was conducted from 16:30 to 21:30 on weekdays (Tuesday to Thursday),16:30 to 20:30 on Fridays, and 13:00 to 18:00 on Saturdays. There were 1,738 respondents: Groruddalen (615), Viken County (604), and Ovrig (519).

The oldest respondent is 89 years, and the youngest is 15 years, a range of 74 years. The average age of the respondents is 45 years, the median is 44 years, and the mode is 43 years. Based on data from Statistics Norway for 2022 (see Appendix B), the respondents' age is within the average age range of 47.2 years and 47.8 years in the Oslo and Viken counties, respectively (Statistics Norway, 2023). Among the respondents, 49.8% were male, and 50.2% were female. The Oslo municipality is 49.6% male and 50.4% female, and Viken County is 50.1% male and 49.9% female in 2022 (Statistics Norway, 2023). Therefore, our data is representative of the Oslo region's population in terms of age, gender and the inhabitants that are likely to use AV.

3.2 Informal Institution (Norwegian cultural dimension)

Geert Hofstede conducted one of the most comprehensive studies of national cultures with survey data about people's values in more than 50 countries worldwide for IBM corporation. From one country to another, the results represented almost perfectly matched samples: the results were similar in all aspects except nationality, which made the effect of nationality differences in their answers stand out clearly. The IBM study on different international populations and by different scholars has been replicated and extended for 76 countries over

³ Personal technology innovativeness is the willingness of a person to try out a new technology.

the years (Hofstede Insight, 2023). The detailed methodology is described in Hofstede's book (Hofstede, 2005).

We draw insight from Hofstede's 6-D model (Table 1) to discuss Norwegian culture. In Hofstede's 6-D model, culture is described in six dimensions: Power Distance, Individualism, Tough/Tender, Uncertainty Avoidance, Long-Term/ Short Term Orientation, and Indulgence.

Hofstede 6D Model	Description				
Power distance	The extent to which the less powerful members of institutions and organisations within a country expect and accept that power is distributed unequally.				
Individualism	The degree of interdependence a society maintains among its members				
Tough/Tender⁴	Explains people's motivation in a culture, wanting to be the best (tough culture). A tough culture is a society driven by competition, achievement, and success (for example, winner/best in the field). The motivation in a tender culture is to like what you do. Quality of life is a sign of success; standing out from the crowd is not admirable.				
Long-Term Orientation (LTO)/ Short-Term Orientation (STO)	Describes how every society maintains some links with its history while dealing with present and future challenges. LTO means fostering values towards future rewards. STO means fostering values related to the past and present, particularly respect for tradition and fulfilling social obligations.				
Uncertainty Avoidance	The extent to which the members of a culture feel threatened by ambiguous or unknown situations and have created beliefs and institutions that try to avoid ambiguous or unknown situations. The feeling is, among other things, expressed through nervous stress and a need for predictability: a need for written and unwritten rules.				
Indulgence	Explains the extent to which people try to control their desires and impulses. Relatively weak control is called 'Indulgence'. Relatively strong control is called 'Restraint'.				

Table 1: Description of Hofstede's dimensions. Source: Hofstede (2005); Hofstede Insight (2023).

A description of each dimension in Hofstede's 6-D model has been applied in different fields to explain the influence of culture on technological innovation (Berghe et al., 2020). Hofstede's model has been used extensively during recent decades in the theoretical and empirical literature in different social science fields. Hofstede's model can be regarded as a grounded approach for describing culture (Kaasa and Andriani, 2022). In this paper, we apply Hofstede's 6D Model description for Norwegian culture (Table 2). We use the cultural dimensions for Norway from the Hofstede 6D model as indicators to discuss the willingness to use AV in Norway.

⁴ Tough/Tender culture is also called Masculine/Feminine culture.

Hofstede's cultural dimensions (Indicators)	Norwegian Culture					
Power distance	 Management facilitates and empowers equal rights decentralised power, people expect to be consulted, control is disliked. 					
	Direct, participative, and consensus-oriented communication					
	Personal opinions are valued and expressed.					
Individualism	Communication is explicit. The right to privacy is important and respected					
	I he right to privacy is important and respected.					
	Leaders focus on the management of individuals.					
Uncertainty Avoidance	Moderate uncertainty avoidance					
-	Moderate structure and planning are required					
Tender	 Levelling with others, consensus, cooperation, and sympathy for the underdog 					
	• Taking care of the environment and societal solidarity is considered important.					
	Incentives are favoured.					
	 Interaction through dialogue and 'growing insight' is valued. 					
	The focus is on well-being.					
	 Decision-making is achieved by involving people. 					
	 Strong concern for establishing the absolute truth. 					
Short-term orientation	• Normative in thinking with great respect for traditions.					
	Prefers to maintain time-honoured traditions and norms.					
	Views societal change with suspicion					
Indulgence	Moderate restraint					
	 Moderate perception that social norms restrain actions 					

Table 2: Hofstede's cultural indicators. Source: Hofstede (2005), Hofstede Insight (2023)

3.3 Governance (policy dimension)

Governance in the policy dimension refers to the 'mode of political steering' to distinguish policies according to the steering/policy instruments that a government can use to achieve particular policy goals and certain societal outcomes (Treib et al., 2005). Building upon the framework proposed by Bulkeley and Kern (2006) on public authorities' governing approaches for governing cities and climate change and the works of (Etzkowitz, 2008) from innovation studies, Audouin and Finger (2019) proposed five governance approaches for governing the development of MaaS in public transport: i. Governing by authority: employing traditional top-down mechanisms to govern. ii. governing by enabling: facilitating and encouraging actions with non-public actors through partnerships and incentives development iii. governing by doing: public authorities take care of the entire service production and delivery and avoid collaborating with private actors. iv Self-governing: governing by 'showing the way', and v. laissez-faire: public authorities allow the network of actors to reach a stable state without getting involved. We adopt the framework of Ardouin and Finger (2019) to develop the corresponding actions in developing AV for the five governance approaches (Table 3).

Table 3: Governance approaches for AV

Governance approach	Corresponding actions in the development of AV
Governing by authority	 Develop specific legislation/regulations enforcing the development of AV in a top-down fashion. Procure AV with a third party through traditional tender mechanisms.
Governing by enabling	 Initiate public-private partnerships. Define vision with strong quantitative objectives. Provide funding. Influence negotiations in favour of AV Leverage AV opponents using horizontal network governance.
Governing by doing	Develop AV solutions in-house in a closed manner.Minimise collaboration with third parties
Self-governing	• Provide all government employees with an AV solution to show the example for other citizens to follow.
Governing by laissez- faire	 Refrain from getting involved in the development of AV. Adopt a wait-and-see approach.

Source: Adopted from Audouin and Finger (2019)

Figure 1 shows the schematic representation of our methodology discussed in sections 3.1 to 3.3. We focus on informal institutions and culture from the 'polity' dimension of governance. Then, we analyse informal institutions from the cultural viewpoint vis-à-vis the quantitative willingness to use AV survey. Then, we draw insight on the appropriate governance approach from the 'policy' dimension of governance.



Figure 1: Schematic diagram of the methodological framework

4. Results

4.1 Willingness to use AV.

We discuss the results of the four questions of the willingness-to-use AV in Norway: i. Attitude to new technology ii. Willingness to share a vehicle with strangers if it results in a lower price for the journey iii. Believe that self-driving vehicles can solve many of the transport needs of the future. iv. Believe that self-driving vehicle is safe and secure. See Appendix A for the full results.

4.1.1 Attitude to new technology

A total of 1587 respondents out of 1738 (91.3%) answered the question on their attitude to new technology. 739 respondents like new technology and are willing to adopt new technology before most people (figure 2). We categorise the 739 respondents as those willing to use AV. The other respondents are either sceptical, late adopters or undecided/uninformed. Since AV is a new technology, we do not include the sceptical, potential late adopters and the undecided or uninformed respondents that responded (I do not know) as willing to use AV.



Figure 2: Attitude to new technology

4.1.2 Willingness to share a vehicle with strangers.

A total of 1587 respondents out of 1738 answered the question on their willingness to share a vehicle with strangers if it results in a lower price for the journey. 472 respondents are partially or totally willing to share a vehicle with strangers (Figure 3). We categorise the 472

respondents as willing to use AV since AV will be integrated in public transport. We categorise those who partially or totally disagree with sharing AV as unwilling to use AV. We assume the undecided or uninformed respondents that answered (I do not know) are unwilling to use AV.



Figure 3: Willingness to share AV

4.1.3 Self-driving vehicle to meet future transport needs.

A total of 1587 respondents out of 1738 answered the question on their perception that selfdriving vehicle can meet their future transport needs. 649 respondents partially or totally agree that self-driving vehicle' can meet their future transport needs (Figure 4). We categorise the 649 respondents as willing to use AV. We categorise those who partially or totally disagree that self-driving vehicle' can meet their future transport needs as unwilling to use AV since their response suggests that the respondents do not consider AV as relevant for the future of transportation. We assume the undecided or uninformed respondents that answered (I do not know) are unwilling to use AV.



Figure 4: AV to meet future transport need

4.1.4 Safety and Security

A total of 1587 respondents out of 1738 answered this question. 441 respondents partially or totally agree that self-driving vehicles are safe and secure (Figure 5). We categorise the 441 respondents as willing to use AV. We categorise the respondents who partially or totally disagree that self-driving vehicles are safe and secure as unwilling to use AV since their response suggests they consider AV unsafe and insecure. We assume the undecided or uninformed respondents that answered (I do not know) are unwilling to use AV.



Figure 5: Safety and security

In sum, we assume that 27 out of every 100 respondents partly or totally believe AV is safe and secure, 41 out of every 100 believe that AV can meet their future transport needs, 30 out of every 100 respondents partially or completely agree to share AV and 46 out of every 100 respondents like new technology and are willing to be among the early adopters. It is worth noting that each question may have a different weight on the final willingness to use AV for people. For instance, the believe that AV is safe and secure may lead to a higher or lower willingness to use AV than agreeing to share AV with strangers or the believe that AV can meet future transport needs. However, we are unable to model this possible reality in this paper. Therefore, we simplify, using the average of the four indicators. We assume that, on average, 36 out of every 100 people are partly or totally willing to use AV (Figure 6).



Figure 6: Willingness to use AV in Oslo Region, Norway

5. Discussion

5.1 Insights from the Norwegian cultural indicators vis-à-vis the willingness to use AV survey and workable governance framework.

The colour codes (see Figure 7) indicate the cultural indicators and the governance approach links. 'Green' indicates the Norwegian cultural indicators linked to the 'governing by enabling' approach. Governing by enabling entails collaborative, cooperative interactions among stakeholders to build consensus and could also be facilitated by incentives. Therefore, we link the power distance, individualism (except 'the right to privacy') and the tough/tender indicators to governing by enabling. We link individualism ('right to privacy is important') and short-term orientation indicators (in purple) to 'governing-by-doing'. Developing AV solutions in-house in a closed manner and minimising collaboration with third parties could help protect people's privacy, and reduce suspicion of tradition, norms and societal change.

We link uncertainty avoidance and restraint indicators (in blue) to the self-governing approach. Self-governing entails governing by 'showing the way'—for example, providing government employees with an AV solution to show citizens examples to follow. Self-governing could help manage uncertainty avoidance and restraint as people could feel less threatened by unknown situations and control their lack of desire for AV- for example, when government employees are using AVs. 'Government by authority' (in black) and 'governing by laissez-faire' (in pink) do not seem to be appropriate governance approaches based on the Norwegian cultural indicators.

Power Distance

- Management facilitates and empowers, coaching leaders, equal rights, decentralised power, people expect to be consulted, control is disliked.
- Direct, participative, and consensus-oriented communication

Individualism

- Personal opinions are valued and expressed.
- Communication is explicit.
- The right to privacy is important and respected.
- Leaders focus on the management of individuals

Uncertainty avoidance

- Moderate uncertainty avoidance
- Moderate structure and planning are required

Tough/Tender

- Levelling with others, consensus, cooperation and sympathy for the underdog
- Taking care of the environment and societal solidarity is important.
- Incentives are favoured.
- Interaction through dialogue and "growing insight" is valued.
- Focus is on well-being.
- Decision-making is achieved by involving people

Long term/Short term orientation

- Strong concern with establishing the absolute truth.
- Normative in thinking with great respect for traditions.
- · Prefers to maintain time-honoured traditions and norms.
- Views societal change with suspicion

Indulgence/Restraint

- Moderate Restraint
- Moderate perception that social norms restrain actions



- Initiate public-private interactions.
- Define vision with strong quantitative objectives.
- Provide funding.
- Influence negotiations in favour of AV
- Leverage AV opponents using horizontal network governance

Governing by doing

- Develop AV solution in-house in a closed manner.
- Minimise collaboration with third parties

Self-governing

 Provide government employees with AV to show citizens examples to follow

Governing by authority

- Develop specific legislation/regulation enforcing the development of AV in a top-down fashion
- Procure AV with a third-party through traditional tender mechanisms

Governing by laissez-faire

- Refuse to get involved in the development of AV.
- Adopt a wait-and-see approach

Figure 7: Analysis of Norwegian cultural indicators and governance in the 'policy' dimension.

1 Then, we focus on governing by doing, self-governing and governing by enabling for further 2 analysis (see Table 4).

3 In the Norwegian culture, the right to people's privacy is important, and Norwegians expect 4 their privacy to be respected. If AV threatens privacy, Norwegians could be reluctant to adopt 5 AV. We assume from the willingness to use survey results that 27 out of 100 Norwegians totally 6 or partially believe that AV is safe and secure. Relative to the Norwegian culture, the survey 7 result could have reflected privacy concerns and a need for safety in commuting without a 8 driver or commuting without human security as possible reasons for the high level of concern 9 about the safety and security of AV and, consequently, reduced willingness to use AV. 10 Therefore, we could relate the individualism indicator 'right to privacy is important' in the 11 Norwegian culture to the low perception of safety and security of AV. In this context, 'governing by doing' could be a workable governance approach to facilitate the deployment of AV. The 12 13 government can develop solutions in-house in a closed manner and minimise collaboration 14 with third parties (for example, private sector institutions), which could make people feel their 15 right to privacy is respected. However, that could depend on the level of trust Norwegians have 16 in their government. The debate on institutional trust is beyond the scope of this paper. Figure 17 7 shows the analyses of the Norwegian cultural indicators vis-à-vis the governance 18 approaches.

19

20 Norway is a normative or low short-term oriented society that prefers to maintain time-21 honoured traditions and norms while viewing societal change with suspicion. People in such 22 societies are strongly concerned with establishing absolute truth, normative thinking, and great 23 respect for traditions. Extreme respect for tradition may impede innovation and cause the 24 abandonment of novel ideas (Hofstede, 2005). Since Norwegians may be pessimistic about 25 AV, their willingness to use the technology may be low. We could relate the short-term 26 orientation indicators of the Norwegian culture to the low perception of safety and security. 27 'Governing by doing' could help increase the perception of safety and security and the 28 pessimistic view on societal change and its impact on Norwegian traditions and norms.

29

Uncertainty avoidance in the Norwegian culture could impact AV adoption since the technology 30 31 is new and its impact is not fully understood. As an emerging technology, the potential 32 deployment of automated vehicles in cities is attributed with significant uncertainties and 33 anticipated consequences requiring responsible governance of innovation processes 34 (Mladenović et al., 2020). The higher the uncertainty avoidance in a culture, the lower the 35 willingness to adopt new technologies (such as AV) or to share AV with strangers. The 36 combination of moderate 'uncertainty avoidance' and 'restraint' with indicators such as the 37 need for moderate structure and planning, and moderate perception that social norms restrain 38 actions coupled with the Norwegian culture's short-term orientation indicators (discussed 39 above) could have reflected in the survey result. From the willingness to use survey results, 40 we assume that 41 out of 100 Norwegians totally or partially believe that AV can meet future 41 transport needs. We also assume that less than half (46 out of 100 Norwegians) like new 42 technology and are willing to be among the early adopters. Only 30 out of 100 Norwegians 43 partially or totally agree to share AV with strangers, suggesting some 'restraint'. Based on the 44 insight from the combination of short-term orientation, moderate uncertainty avoidance and 45 restraint indicators and the willingness to use AV, we could suggest combining 'governing by 46 doing' and 'self-governing' approaches to promote AV in Norway. For example, government 47 institutions and civil servants could be the early adopters as an example for other citizens.

1 The Norwegian culture is tender, which means the softer aspects of culture are valued and 2 encouraged. The cultural indicators include levelling with others, consensus decision-making, 3 cooperation, taking care of the environment, societal solidarity, incentivisation and interaction 4 through dialogue. Also, the related power distance indicators, such as decentralised power, 5 consensus-oriented communication, and facilitating management, are closely related. 6 Although the 'tender' and 'power distance' indicators may not directly relate to the willingness 7 to use AV, they could serve as enablers to promote AV in Norway. In this context, 'governing 8 by enabling' could be a workable governance approach with features such as initiating public-9 private partnerships, providing funding, influencing negotiations to favour AV, and leveraging 10 AV opponents using horizontal network governance. 11 Based on the short-term orientation, privacy loss and the combination of moderate uncertainty

12 13 avoidance and restraint concerns that appear influential on the survey results, we suggest 14 combining governing by doing, self-governing and features of governing by enabling (see 15 Table 5). Nonetheless, governing by doing features such as minimising collaboration with third parties may appear to conflict with some governing by enabling features such as initiating 16 17 public-private interactions. Therefore, the features should be carefully combined. For example, 18 the AV pilot stage could focus more on governing by doing and self-governing and some 19 features of governing by enabling, like funding provision (incentivisation). Then, as AV awareness and acceptance increase, a 'governing by enabling' approach could be fully 20 21 adopted in relation to Norway's tender, power distance and individualism cultural indicators. 22 'Governing by enabling' could promote end-user acceptance and awareness of AV's 23 environmental benefits based on Norway's tender cultural indicator. In sum, adopting a governance approach that addresses the high short-term orientation, low power distance, high 24 25 individualism, tender culture, moderate 'restraint' and uncertainty avoidance indicators could 26 help increase the willingness to use AV.

Cultural dimension	Norwegian Cultural Indicators	Impact of cultural indicators on the willingness to use AV	Proposed workable governance approach to mitigate willingness to use barriers based on the
High individualism	The right to privacy is important and respected.	Privacy loss concerns could reflect the low perception of the safety and security of AV and the willingness to share AV with strangers in public transport. \rightarrow Reduce willingness to use AV.	 Norwegian cultural context 'Governing by doing' could help increase the perception of safety and security and increase willingness to use AV: Developing AV projects in-house in a closed manner could increase the perception that the government is thorough to ensure that all safety and security concerns are addressed. Minimising collaboration with third parties could help allay the fear of unnecessary private data exposure to many third parties (such as private)
High short-term orientation	 Strong concern for establishing the truth. Normative thinking with great respect for traditions. Preference to maintain time- honoured traditions and norms. Viewing societal change with suspicion. 	Lack of full understanding of AV, disruption of traditional public transport paradigm, and suspicion of societal change could reflect a relatively low interest in new technology, willingness to be early adopters, and believe that AV can meet future transport needs \rightarrow Reduce willingness to use AV.	sector institutions) or corporate entities. 'Governing by doing' could help address the challenges with the traditional Norwegian culture and pessimistic view of societal change: Developing AV projects in-house in a closed manner with minimum collaboration with third parties could help address the perception of change in tradition, societal norms, and public transport disruption.
Moderate uncertainty avoidance Moderate restraint	 Moderate structure and planning are required. Moderate perception that 	Due to uncertainty concerns, citizens should be assured that AV is carefully planned and structured. The perception that social norms restrain actions could affect the willingness to use AV since the innovation is new and its impact is not fully understood. The indicators	Combining governing by doing and self-governing by: Developing solutions in-house in a closed manner, minimising collaboration with third parties, and providing all government employees with an AV solution could allay uncertainty fears and 'restraint'

	social norms restrain actions	with strangers in public transport \rightarrow Reduce willingness to use AV.	could serve as a springboard to promote AV, increase awareness, encourage sharing with strangers, and integrating AV in the public transport system.
Tender Culture Power Distance	 Levelling with others, consensus, cooperation Taking care of the environment and societal solidarity. Incentivisation Dialogue. Decision-making is achieved by involving people. consensus- oriented communication Management facilitates and empowers. Decentralised power 	These indicators could serve as enablers to increase awareness and willingness to use AV.	 'Governing by enabling' actions appear to align with the 'tender' and 'power distance' Norwegian cultural indicators: Initiating public-private partnerships → Levelling with others, consensus, cooperation, dialogue, consensus-oriented communication, and decision-making. Providing funding → Incentivisation. Influencing negotiations in favour of AV → Incentivisation, societal solidarity. Leveraging AV opponents using horizontal network governance → Decentralised power, dialogue, management facilitates and empowers and consensus-oriented communication.

Table 4: Summary of Norwegian cultural dimensions, indicators, and proposed governance framework

	'Governing by doing', 'self-governing' and 'governing by enabling'.					
Governance approaches to support AV deployment	 Develop an AV solution in-house in a closed manner. Minimise collaboration with third parties. 					
in Norway	 Provide government employees with an AV solution to show citizens examples to follow. 					
	Provide funding.					
	Initiate public-private interactions.					
	 Define vision with strong quantitative objectives. 					
	 Influence negotiations in favour of AV 					
	 Leverage AV opponents using horizontal network governance. 					

Table 5: Proposed governance approaches to support AV deployment in Norway

3 6. Conclusions

4 This paper attempts to provide insight into the governance of AV integrated in the Norwegian 5 urban transport system using insight from the Norwegian cultural context and willingness-to-6 use survey. We analyse informal institutions from the cultural viewpoint using the Hofstede 6D 7 model vis-à-vis a quantitative willingness to use AV survey. Then, we combine insight from the 8 cultural indicators and survey to draw insight on the appropriate governance approaches from 9 the 'policy' dimension of governance to promote AV deployment and increase the willingness 10 to use AV in Norway.

11

1

2

12 The survey result suggests that less than half of Norwegians are willing to use AV in the Oslo 13 region. We assume that, on average, 36 out of every 100 respondents to the survey are either 14 partly or totally willing to use AV. We then suggest that a workable governance approach for 15 AV integration in the Norwegian public transport system should allay fears of privacy concerns 16 (high individualism) while making people feel safe and secure, allay uncertainty fears, manage 17 pessimism to technological innovation (high short-term orientation), regard time-honoured traditions and address the moderate 'uncertainty avoidance' and 'restraint' indicators. Also, the 18 cultural indicators should align with the Norwegian culture's 'tender' and 'power distance' 19 20 indicators, such as consensus, cooperation, societal solidarity, incentivisation, dialogue, facilitating management and decentralised power. Therefore, we argue that 'governing by 21 22 doing', 'self-governing' and 'governing by enabling' should be combined to increase the 23 willingness to use and promote AV deployment in Norway. We also argue that, although 24 'governing by doing' features such as minimising collaboration with third parties may seem to 25 conflict with 'governing by enabling' features, they could be systematically combined. Control-26 related 'governing by authority' (traditional top-down mechanisms to govern) and 'no-control' 27 governing by laissez-faire may not be suitable for promoting AV in Norway.

28

We contribute to the literature in three distinct ways. First, we propose a novel interdisciplinary methodology combining insights from the Norwegian culture and willingness to use AV to understand the governance of AV in the Norwegian urban transport system (a context-specific institutional environment). Second, we provide insight into the appropriate governance approach to support AV deployment in Norway. Third, we provide context-specific knowledge for stakeholders to understand AV governance issues in the urban transport system.

- 35
- 36
- 37

1 6.1 Limitations and Future Research

2 A limitation of this research is that our assumptions, such as the classification of the undecided 3 or uninformed respondents as unwilling to use AV, may overestimate or underestimate the 4 result of the willingness to use survey, thus impacting our results. Although we do not anticipate 5 that the relatively low number of undecided/uninformed respondents could significantly impact 6 our results and analysis, caution is still needed. Furthermore, the preferences of people 7 change over time. Therefore, it could be argued that respondents who partially or totally agree 8 in September 2022 may disagree later and be unwilling to use self-driving vehicles. Therefore, 9 we suggest an occasional repeat of the survey. Nonetheless, these limitations should be 10 considered when using our findings for decision-making. Further research could be tailored in 11 this direction to understand the best methodology. We also did not delve into the debate on institutional trust. For example, to what extent do Norwegians trust the country's parliament, 12 13 legal system, law enforcement agents and politicians vis-à-vis the suggested governance 14 approach(es)? The debate on institutional trust is beyond the scope of this paper. Further 15 research is also required to analyse the actors' constellation in the policymaking process.

- 16 Finally, multi-criteria qualitative and quantitative research and analyses combining culture, 17 governance approaches and quantitative surveys for AV deployment in the urban transport
- systems in different European spatiotemporal contexts warrant further study. 18
- 19

20 Acknowledgement

21 This research received funding from the Horizon Europe research and innovation programme 22 under Grant Agreement No. 101077587 (The ULTIMO project). We thank Olivier Massol and 23 Emma Jagu Schippers for their helpful comments on the first draft of this paper. We thank two

24 peer reviewers for their insightful comments that helped to improve the quality of this paper.

25

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APPENDIX A

Age					
					Cumulative
		Frequency	Per cent	Valid Percent	Percent
Valid	15.00	6	.3	.3	.3
	16.00	14	.8	.8	1.2
	17.00	34	2.0	2.0	3.1
	18.00	11	.6	.6	3.7
	19.00	14	.8	.8	4.5
	20.00	17	1.0	1.0	5.5
	21.00	36	2.1	2.1	7.6
	22.00	30	1.7	1.7	9.3
	23.00	23	1.3	1.3	10.6
	24.00	28	1.6	1.6	12.3
	25.00	35	2.0	2.0	14.3
	26.00	25	1.4	1.4	15.7
	27.00	44	2.5	2.5	18.2
	28.00	45	2.6	2.6	20.8
	29.00	38	2.2	2.2	23.0
	30.00	37	2.1	2.1	25.1
	31.00	20	1.2	1.2	26.3
	32.00	34	2.0	2.0	28.3
	33.00	23	1.3	1.3	29.6
	34.00	26	1.5	1.5	31.1
35.00 36.00	35.00	26	1.5	1.5	32.6
	36.00	31	1.8	1.8	34.3
	37.00	21	1.2	1.2	35.6
	38.00	31	1.8	1.8	37.3
	39.00	28	1.6	1.6	39.0
	40.00	41	2.4	2.4	41.3

41.00	31	1.8	1.8	43.1
42.00	54	3.1	3.1	46.2
43.00	49	2.8	2.8	49.0
44.00	46	2.6	2.6	51.7
45.00	32	1.8	1.8	53.5
46.00	23	1.3	1.3	54.8
47.00	25	1.4	1.4	56.3
48.00	29	1.7	1.7	57.9
49.00	26	1.5	1.5	59.4
50.00	40	2.3	2.3	61.7
51.00	21	1.2	1.2	62.9
52.00	31	1.8	1.8	64.7
53.00	38	2.2	2.2	66.9
54.00	32	1.8	1.8	68.8
55.00	23	1.3	1.3	70.1
56.00	21	1.2	1.2	71.3
57.00	25	1.4	1.4	72.7
58.00	26	1.5	1.5	74.2
59.00	31	1.8	1.8	76.0
60.00	24	1.4	1.4	77.4
61.00	18	1.0	1.0	78.4
62.00	15	.9	.9	79.3
63.00	13	.7	.7	80.0
64.00	15	.9	.9	80.9
65.00	21	1.2	1.2	82.1
66.00	8	.5	.5	82.6
67.00	24	1.4	1.4	83.9
68.00	21	1.2	1.2	85.2
69.00	23	1.3	1.3	86.5
70.00	22	1.3	1.3	87.7
71.00	13	.7	.7	88.5
72.00	26	1.5	1.5	90.0
73.00	18	1.0	1.0	91.0
74.00	21	1.2	1.2	92.2
75.00	18	1.0	1.0	93.3
76.00	23	1.3	1.3	94.6
77.00	15	.9	.9	95.5
78.00	9	.5	.5	96.0
79.00	10	.6	.6	96.5
80.00	10	.6	.6	97.1
81.00	6	.3	.3	97.5
82.00	10	.6	.6	98.0

83.00	8	.5	.5	98.5
84.00	10	.6	.6	99.1
85.00	4	.2	.2	99.3
86.00	4	.2	.2	99.5
87.00	5	.3	.3	99.8
88.00	2	.1	.1	99.9
89.00	1	.1	.1	100.0
Total	1738	100.0	100.0	

Statistics

Age	
Mean	45.4406
Median	44.0000
Mode	43.00
Range	74.00
Minimum	15.00
Maximum	89.00

Respondents Age_group

		Frequency	Per cent	Valid Percent	Cumulative Percent
Valid	15-20 years	96	5.5	5.5	5.5
	21-30 years	341	19.6	19.6	25.1
	31-40 years	281	16.2	16.2	41.3
	41-50 years	355	20.4	20.4	61.7
	51-66 years	362	20.8	20.8	82.6
	67+ years	303	17.4	17.4	100.0
	Total	1738	100.0	100.0	

Gender

		Frequency	Per cent	Valid Percent	Cumulative Percent
Valid	Men	865	49.8	49.8	49.8
	Women	873	50.2	50.2	100.0
	Total	1738	100.0	100.0	

Attitude_to_new_technology

					Cumulative
		Frequency	Per cent	Valid Percent	Percent
Valid	I am sceptical of new technology and only use it when I have to	84	4.8	5.3	5.3
	I am among the last in my circle to adopt new technology	105	6.0	6.6	11.9

	I usually use new technology when most people I know do	635	36.5	40.0	51.9
	I like new technology and adopt it before most people I	532	30.6	33.5	85.4
	I love new technology and am among the first to try it out	207	11.9	13.0	98.5
	I do not know	24	1.4	1.5	100.0
	Total	1587	91.3	100.0	
Missing	System	151	8.7		
Total		1738	100.0		

Willingness_to_share

					Cumulative
		Frequency	Per cent	Valid Percent	Percent
Valid	Completely disagree	623	35.8	39.3	39.3
	Partly disagree	178	10.2	11.2	50.5
	Neither	231	13.3	14.6	65.0
	Partially agree	176	10.1	11.1	76.1
	Totally Agree	296	17.0	18.7	94.8
	I do not know	83	4.8	5.2	100.0
	Total	1587	91.3	100.0	
Missing	System	151	8.7		
Total		1738	100.0		

meet_future_transport_need

					Cumulative
		Frequency	Per cent	Valid Percent	Percent
Valid	Completely disagree	284	16.3	17.9	17.9
	Partly disagree	199	11.4	12.5	30.4
	Neither	334	19.2	21.0	51.5
	Partially agree	285	16.4	18.0	69.4
	Totally Agree	364	20.9	22.9	92.4
	I do not know	121	7.0	7.6	100.0
	Total	1587	91.3	100.0	
Missing	System	151	8.7		
Total		1738	100.0		

safety_security

Valid	Completely disagree	334	19.2	21.0	21.0
	Partly disagree	281	16.2	17.7	38.8
	Neither	372	21.4	23.4	62.2
	Partially agree	247	14.2	15.6	77.8
	Totally Agree	194	11.2	12.2	90.0
	I do not know	159	9.1	10.0	100.0
	Total	1587	91.3	100.0	
Missing	System	151	8.7		
Total		1738	100.0		

Pilot_Area

					Cumulative
		Frequency	Per cent	Valid Percent	Percent
Valid	Groruddalen	615	35.4	35.4	35.4
	Øvrige Oslo	519	29.9	29.9	65.2
	Viken	604	34.8	34.8	100.0
	Total	1738	100.0	100.0	

APPENDIX B

Oslo and Viken county's populations by age

Oslo				
Age (Years)	Persons (2022)			
15	65084			
16	63569			
17	63883			
18	63617			
19	62594			
20	64047			
21	67017			
22	67331			
23	67167			
24	69348			
25	71799			
26	72197			
27	72765			
28	74004			
29	75908			
30	77414			
31	78769			
32	77915			
33	77460			
34	74627			
35	74251			
36	73064			
37	71980			
38	71645			
39	71997			
40	70417			
41	71289			
42	70123			
43	69654			
44	67823			
45	69294			
46	71237			
47	74016			
48	74010			
49	76370			
50	76310			
51	75342			
52	76661			
53	75808			
54	73613			
55	72952			
56	71623			
57	70150			
58	67122			
<u> </u>	65278			
53	00210			

Viken				
Age (years)	Persons (2022)			
15	16248			
16	15791			
17	15969			
18	15709			
19	14971			
20	14241			
21	14003			
22	13690			
23	13204			
24	13434			
25	13513			
26	13651			
27	13688			
28	14427			
29	14854			
30	15470			
31	16264			
32	16595			
33	16770			
34	16753			
35	16713			
36	16922			
37	16885			
38	17161			
39	17232			
40	16997			
41	17395			
42	17265			
43	17473			
44	16990			
45	17271			
46	17970			
47	18959			
48	18559			
49	19343			
50	19172			
51	18822			
52	19033			
53	19169			
54	18156			
55	18220			
56	17806			
57	17321			
58	16374			
59	15973			

60	63952	
61	62955	
62	62648	
63	61739	
64	50071	
65	60221	
60	60231	
66	58280	
67	56640	
68	55469	
69	54233	
70	51263	
71	51615	
72	50984	
73	50936	
74	51168	
75	51886	
76	45092	
77	42313	
78	36469	
79	32602	
80	27388	
81	27069	
82	24869	
83	22633	
84	20014	
85	17911	
86	15563	
87	13996	
88	12558	
89	11734	
90	9974	
91	8659	
92	6836	
93	5545	
94	4300	
95	3465	
96	2571	
97	1879	
98	1220	
99	800	
100	527	
101	341	
102	183	
103	92	
104	64	
105	102	

60	15380
61	15140
62	1/1865
63	14005
64	14010
65	14215
60	14055
66	13309
67	13098
68	12/14
69	12169
70	11577
71	11805
72	11876
73	11928
74	12263
75	12885
76	10895
77	10443
78	8524
79	7537
80	6266
81	6358
82	5801
83	5340
84	4837
85	4132
86	3489
87	3134
88	2800
89	2586
90	2266
90	1963
91	1475
92	1475
93	1185
94	906
95	753
96	560
97	367
98	251
99	156
100	98
101	63
102	37
103	17
104	8
105	14

Oslo and Viken county's populations by gender

Oslo county			
Age	Male		
15 years	3382		
16 years	3340		
17 years	3294		
18 years	3319		
19 years	3243		
20 years	3461		
21 years	3994		
22 years	4482		
23 years	4694		
24 years	5254		
25 years	6069		
26 years	6912		
27 years	7349		
28 years	7405		
29 years	7720		
30 years	7796		
31 years	7859		
32 years	7772		
33 years	7474		
34 years	6965		
35 years	6756		
36 years	6477		
37 years	6127		
38 years	5933		
39 years	5830		
40 years	5504		
41 years	5519		
42 years	5200		
43 years	5143		
44 years	4935		
45 years	4976		
46 years	4943		
47 years	4911		
48 years	4743		
49 years	4754		
50 years	4678		
51 years	4564		
52 years	4347		
53 years	4315		
54 years	4119		
55 years	4131		
56 years	3983		

Viken county	
Age	Male
15 years	8431
16 years	8135
17 years	8224
18 years	8018
19 years	7785
20 years	7620
21 years	7451
22 years	7239
23 years	6861
24 years	7130
25 years	7053
26 years	7088
27 years	7077
28 years	7449
29 years	7602
30 years	7902
31 years	8215
32 years	8351
33 years	8405
34 years	8453
35 years	8509
36 years	8599
37 years	8537
38 years	8719
39 years	8694
40 years	8553
41 years	8858
42 years	8756
43 years	8833
44 years	8618
45 years	8932
46 years	9159
47 years	9613
48 years	9496
49 years	9848
50 years	9759
51 years	9565
52 years	9733
53 years	9783
54 years	9207
55 years	9380
56 years	9093

57 years	3904
58 years	3747
59 years	3566
60 years	3385
61 years	3433
62 years	3209
63 years	3037
64 years	2962
65 years	2800
66 years	2710
67 years	2596
68 years	2439
69 years	2305
70 years	2276
71 years	2171
72 years	2198
73 years	2214
74 years	2200
75 years	2318
76 years	1883
77 years	1872
78 years	1565
79 years	1229
80 years	992
81 years	1036
82 years	929
83 years	813
84 years	658
85 years	592
86 years	475
87 years	426
88 years	410
89 years	359
90 years	292
91 years	256
92 years	208
93 years	161
94 years	112
95 years	100
96 years	81
97 years	50
98 years	35
99 years	21
100 years	10
101 years	11
102 years	7

57 years	8862
58 years	8288
59 years	8112
60 years	7907
61 years	7716
62 years	7577
63 years	7425
64 years	7073
65 years	7050
66 years	6677
67 years	6408
68 years	6124
69 years	5941
70 years	5663
71 years	5809
72 years	5766
73 years	5765
74 years	5892
75 years	6138
76 years	5102
70 years	/020
78 years	3002
70 years	3462
80 years	2700
81 years	2155
82 years	2000
83 years	2309
84 years	2030
85 years	1605
86 years	1400
87 years	1200
88 years	1081
80 years	002
	781
	676
	405
92 years	490
90 years	404 077
95 years	211
	467
	107
	88
	63
and years	39
	14
101 years	10
102 years	9

103 years	2
104 years	2
105 years or older	18

Age	Female
15 years	3417
16 years	3295
17 years	3242
18 years	3207
19 years	3501
20 years	3976
21 years	4504
22 years	4769
23 years	5258
24 years	6076
25 years	7123
26 years	7583
27 years	7760
28 years	8040
29 years	8093
30 years	7954
31 years	7951
32 years	7463
33 years	7119
34 years	6578
35 years	6275
36 years	5745
37 years	5692
38 years	5264
39 years	5142
40 years	5074
41 years	5112
42 years	4844
43 years	4582
44 years	4481
45 years	4447
46 years	4515
47 years	4520
48 years	4344
49 years	4400
50 years	4326
51 years	4166
52 years	4240
53 years	3964
54 years	3895
55 years	3840

103 years	4
104 years	1
105 years or older	3

Age	Female
15 years	7817
16 years	7656
17 years	7745
18 years	7691
19 years	7186
20 years	6621
21 years	6552
22 years	6451
23 years	6343
24 years	6304
25 years	6460
26 years	6563
27 years	6611
28 years	6978
29 years	7252
30 years	7568
31 years	8049
32 years	8244
33 years	8365
34 years	8300
35 years	8204
36 years	8323
37 years	8348
38 years	8442
39 years	8538
40 years	8444
41 years	8537
42 years	8509
43 years	8640
44 years	8372
45 years	8339
46 years	8811
47 years	9346
48 years	9063
49 years	9495
50 years	9413
51 years	9257
52 years	9300
53 years	9386
54 years	8949
55 years	8840

57 years 3741 58 years 3547 59 years 3401 60 years 3290 61 years 3253 62 years 3136 63 years 3213 64 years 3060 65 years 2938 66 years 2774 68 years 2644 69 years 2644 69 years 2685 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1314 82 years 1314 83 years 1123 84 years 900 87 years 767 88 years 707 90 years 655 91 years 630 92 years 376 94 ye	56 years	3832
58 years 3547 59 years 3401 60 years 3290 61 years 3253 62 years 3136 63 years 3213 64 years 3060 65 years 2938 66 years 2751 67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1324 81 years 1324 82 years 1314 83 years 751 89 years 927 86 years 927 87 years 767 89 year	57 years	3741
59 years 3401 60 years 3290 61 years 3253 62 years 3136 63 years 3213 64 years 3060 65 years 2938 66 years 2938 66 years 2751 67 years 2644 69 years 2685 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1314 83 years 1250 81 years 927 86 years 927 86 years 927 86 years 927 86 years 310 93 years 767 89 years	58 years	3547
60 years 3290 61 years 3253 62 years 3136 63 years 3213 64 years 3060 65 years 2938 66 years 2938 66 years 2751 67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1314 83 years 1250 81 years 927 86 years 927 86 years 927 86 years 927 86 years 707 90 years 655 91 years	59 years	3401
61 years 3253 62 years 3136 63 years 3213 64 years 3060 65 years 2938 66 years 2751 67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2398 75 years 2370 74 years 2398 75 years 2537 76 years 2537 76 years 2279 77 years 2078 78 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1040 85 years 927 86 years 927 86 years 927 86 years 927 87 years 767 89 years 707 90 years 655 91 years 630 92 years 376 94 years	60 years	3290
62 years 3136 63 years 3213 64 years 3060 65 years 2938 66 years 2751 67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1250 81 years 927 86 years 927 86 years 927 86 years 707 90 years 655 91 years 630 92 years 310 95 years 227 97 years 376 94 years	61 years	3253
02 years 3130 63 years 3213 64 years 3060 65 years 2938 66 years 2751 67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2482 71 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1040 85 years 927 86 years	62 years	3136
64 years 3060 65 years 2938 66 years 2751 67 years 2774 68 years 2644 69 years 2685 70 years 2482 71 years 2482 71 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1314 83 years 1123 84 years 910 85 years 927 86 years 927 86 years 927 86 years 927 87 years 767 90 years 655 91 years 767 89 years 707 90 years 655 91 years 310 92 years <t< td=""><td>62 years</td><td>2212</td></t<>	62 years	2212
64 years 3060 65 years 2938 66 years 2751 67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 123 84 years 910 85 years 927 86 years 927 86 years 707 90 years 655 91 years 707 90 years 655 91 years 269 93 years 376 94 years 310 95 years <t< td=""><td></td><td>3213</td></t<>		3213
65 years 2938 66 years 2751 67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2370 74 years 2398 75 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1040 85 years 927 86 years 910 87 years 767 88 years 707 90 years 655 91 years 630 92 years 490 93 years 227 96 years 227 97 years 269 94 years 210 95 years 227 97 years <td>64 years</td> <td>3060</td>	64 years	3060
66 years 2751 67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 910 87 years 767 88 years 707 90 years 655 91 years 630 92 years 376 94 years 310 95 years 227 97 years 178 98 years 207 96 years 227 97 years 178 98 years 227 97 years 178 98 years	65 years	2938
67 years 2774 68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1233 84 years 910 85 years 927 86 years 927 86 years 927 87 years 767 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 227 97 years 178 98 years 227 97 years 77 100 years 54 101 years	66 years	2751
68 years 2644 69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1040 85 years 927 86 years 927 86 years 927 86 years 927 87 years 767 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 227 97 years 178 98 years 227 97 years 178 98 years 120 99 years 77 100 years	67 years	2774
69 years 2585 70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 910 87 years 767 88 years 751 89 years 767 89 years 767 90 years 655 91 years 630 92 years 490 93 years 376 94 years 207 96 years 227 97 years 178 98 years	68 years	2644
70 years 2482 71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 927 86 years 927 87 years 1314 83 years 1123 84 years 910 87 years 767 88 years 751 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 227 97 years 178 98 years 227 97 years 77 100 years 54 101 years	69 years	2585
71 years 2475 72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 910 87 years 767 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 227 97 years 178 98 years 227 97 years 178 98 years 727 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or olde	70 years	2482
72 years 2384 73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 910 87 years 767 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 227 97 years 178 98 years 227 97 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	71 years	2475
73 years 2370 74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 123 84 years 1040 85 years 927 86 years 927 86 years 927 86 years 927 80 years 1040 85 years 927 86 years 927 86 years 927 80 years 767 89 years 767 89 years 707 90 years 655 91 years 630 92 years 376 94 years 310 95 years 227 97 years 178 98 years 120 99 years 77 100 years 54 101 years	72 years	2384
74 years 2398 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 927 87 years 767 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 227 97 years 178 98 years 227 97 years 77 100 years 54 101 years 43 102 years 20 103 years 11 <td>73 years</td> <td>2370</td>	73 years	2370
74 years 2390 75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 927 86 years 927 86 years 927 86 years 910 87 years 655 91 years 655 91 years 630 92 years 490 93 years 376 94 years 269 96 years 227 97 years 178 98 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	74 years	2202
75 years 2537 76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 767 88 years 767 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 227 97 years 178 98 years 227 97 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34		2390
76 years 2279 77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 927 86 years 927 87 years 767 89 years 767 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 227 97 years 178 98 years 227 97 years 178 98 years 120 99 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	75 years	2537
77 years 2078 78 years 1788 79 years 1583 80 years 1250 81 years 1324 82 years 1314 83 years 1123 84 years 1040 85 years 927 86 years 927 86 years 910 87 years 767 88 years 751 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 269 96 years 227 97 years 178 98 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	76 years	2279
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b7 years 767 88 years 751 89 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 310 95 years 269 96 years 227 97 years 178 98 years 120 99 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	87 years	767
B9 years 707 90 years 655 91 years 630 92 years 490 93 years 376 94 years 310 95 years 269 96 years 227 97 years 178 98 years 120 99 years 54 101 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	88 years	751
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92 years 490 93 years 376 94 years 310 95 years 269 96 years 227 97 years 178 98 years 120 99 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years or older 34	91 years	630
93 years 376 94 years 310 95 years 269 96 years 227 97 years 178 98 years 120 99 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years or older 34	92 years	490
94 years 310 95 years 269 96 years 227 97 years 178 98 years 120 99 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years or older 34	93 years	376
95 years 269 96 years 227 97 years 178 98 years 120 99 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	94 years	310
96 years 227 97 years 178 98 years 120 99 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	95 years	269
97 years 178 98 years 120 99 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	96 years	227
95 years 120 99 years 77 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	97 years	178
35 years 11 100 years 54 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	90 years	120
100 years 34 101 years 43 102 years 20 103 years 11 104 years 10 105 years or older 34	100 years	54
102 years 20 103 years 11 104 years 10 105 years or older 34	101 vears	43
103 years 11 104 years 10 105 years or older 34	102 years	20
104 years 10 105 years or older 34	103 years	11
105 years or older 34	104 years	10
	105 years or older	34

56 years	8713
57 years	8459
58 years	8086
50 years	7961
	7001
60 years	/4/3
61 years	7424
62 years	7288
63 years	7191
64 years	7142
65 years	7005
66 years	6632
67 years	6690
68 vears	6590
69 vears	6228
70 years	5914
71 vears	5996
72 years	6110
73 years	6163
74 years	6371
75 years	6747
	5702
	5500
77 years	5523
78 years	4532
79 years	4075
80 years	3467
81 years	3502
83 years	3061
	2709
04 years	2/90
86 years	2437
87 years	103/
88 years	1710
	1504
	1/185
	1287
	080
02 years	300
93 years	/81
94 years	629
95 years	531
96 years	393
97 years	279
98 years	188
99 years	117
100 years	84
101 years	53
102 years	28
103 years	13
104 years	7
105 years or older	11